For enquiries, please contact us:

- Scheme hotline: 2152 2090
- Job centres and their enquiry telephone numbers:

  - Hong Kong East Job Centre 2591 1318
  - Hong Kong West Job Centre 2552 0131
  - North Point Job Centre 2114 6868
  - Kowloon East Job Centre 2338 9787
  - Kowloon West Job Centre 2150 6397
  - Kwun Tong Job Centre 2342 0486
  - Shatin Job Centre 2158 5553
  - Tai Po Job Centre 2654 1429
  - Sheung Shui Job Centre 3692 4532
  - Tsuen Wan Job Centre 2417 6197
  - Tuen Mun Job Centre 2463 9967
  - Tung Chung Job Centre 3428 2943
  - Employment in One-stop (located in Tin Shui Wai) 3692 5750

Interactive Employment Service website:

www.jobs.gov.hk
1. **Striving to be a competent employee**
Ms. CHAN had used to be a sewing machine operator before she changed job to work for an electronic company as a sales coordinator. Unfortunately, she lost her job after working for 13 years in the company. As advised by the employment officer of the Labour Department, she joined the Work Trial Scheme and was arranged to work as a sales coordinator in a garment company. Ms. CHAN is able to bring her potential into full play by utilising the knowledge she gained in the garment industry and her experience as a sales coordinator in an electronic company. After the work trial, she was offered employment by the company. At present, Ms. CHAN is a member of the company. She keeps up the momentum and attends garment courses after work, striving to become a reliable and competent employee. Mr. KAM, the person-in-charge of the company, is very satisfied with Ms. CHAN’s performance.

2. **From “zero experience” to a successful salesman**
After completing his Form 5 studies, Mr. KONG decided to find a job and begin his career. However, he did not have any actual work experience and had no idea which kind of work would suit him. With the encouragement of the employment officer of the Labour Department, Mr. KONG joined work trial in an optical shop and was later offered employment as a salesman. Mr. KONG is very grateful to his employer, Mr. WONG for helping him rebuild confidence and expand his horizons. He is now able to handle customer enquiries independently and make successful sales pitches for various optical products.

3. **A new arrival who successfully integrates into society**
Brought up and educated in Mainland China, Ms. YANG holds a certificate in financial accounting, but the qualification is not recognised in Hong Kong. She wanted to find a job, but as a stranger in the territory, she had no idea where to start. One day, when browsing the webpage of the Work Trial Scheme, she clicked into the success stories posted there by chance. Encouraged by the success stories, she approached the Labour Department to apply for joining the Scheme. Referred by the employment officer, Ms. YANG submitted an application to a bedding company for the post of clerk and was offered a one-month work trial. During the work trial period, her supervisor coached her patiently, enabling her to understand the operation of the company and gain knowledge of the computer system. As the company has retail and wholesale business for bedding products in the Mainland, Ms. YANG can make good use of her fluent Putonghua when answering calls from Mainland customers. Ms. YANG’s performance has impressed her supervisor and she was offered employment after the work trial. Now Ms. YANG not only enjoys a stable income, but also makes some good friends in the workplace. She finds it much easier to integrate into the local life.