NO Employees’ Compensation Insurance - A BIG TROUBLE
Useful Tips on Employees’ Compensation Insurance for the Scaffolding Industry

All employers must take out employees’ compensation insurance (ECI) or else get into big trouble

Under the Laws of Hong Kong

All employers when employing Any employee

Must take out ECI

Irrespective of the employee

Job nature
Full-time or part-time employment
Permanent or temporary status
Duration of working hours
Duration of employment contract

More to know

Under section 40 of the Employees’ Compensation Ordinance (ECO), Chapter 282 of the Laws of Hong Kong, no employer shall employ any employee in any employment unless there is in force a policy of ECI to cover the employer’s liabilities under the laws (including common law), irrespective of the duration of employment contract or working hours, full-time or part-time employment, permanent or temporary status.
Failure to secure an ECI cover is a criminal offence liable to fine and imprisonment

An employer who fails to secure an ECI cover for an employee commits an offence and:

- shall pay a surcharge to the Employees Compensation Assistance Fund Board;
- is still liable to bear the compensation liabilities under the laws for the employee who is injured or dies at work or suffers from a prescribed occupational disease;
- is liable on conviction to a maximum fine of $100,000 and imprisonment for two years.

More to know

An employer who fails to comply with ECO to secure an ECI cover:

- is liable to prosecution and, upon conviction, to a maximum fine of $100,000 and imprisonment for two years;
- is liable to pay a surcharge to the Employees Compensation Assistance Fund Board under section 36A of the Employees Compensation Assistance Ordinance, Chapter 365 of the Laws of Hong Kong; and
- is still liable to bear the compensation liabilities under the laws (including common law) if his/her employee sustains an injury or dies from an accident arising out of and in the course of employment or suffers from an occupational disease prescribed under ECO.
Never use a false insurance policy
It is a serious criminal offence

The following acts are serious offences liable to prosecution:

- Reproducing an insurance policy for falsification of multiple insurance policies for the purpose of pretending ECI covering employees
- Stealing or misappropriating another person’s insurance policy
- Unlawfully modifying the contents of an insurance policy
- Making a false insurance policy or document

More to know

Any intention to deceive and evade the liability of taking out ECI for employees may constitute a breach of the following Ordinances:

(i) Crimes Ordinance (Chapter 200):
   - Forgery
   - Possession or use of a false instrument
     (The maximum penalty for the offences of forgery, possession of a false instrument or use of a false instrument is imprisonment for 14 years)

(ii) Theft Ordinance (Chapter 210):
   - Fraud
     (The maximum penalty for the offence of fraud is imprisonment for 14 years)

In addition, an employer who fails to take out ECI for his/her employees is liable to prosecution under ECO. The maximum penalty is a fine of $100,000 and imprisonment for two years.
Labour Department takes rigorous enforcement actions to ensure employers’ compliance with the law

- Staff of the Labour Department
- Conduct surprise inspections to scaffolding works
- Make written requests to employers to produce valid ECI policies and related documents for inspection
- Make enquiries with insurance companies about ECI policies

To ensure employers’ compliance with ECO to take out ECI
**Enforcement Case 1**

After an inspection to a scaffolding worksite, the staff of the Labour Department informed a bamboo scaffolding company of the unsafe condition of the works for which it was responsible.

However, the person-in-charge of the company indicated that the works were not undertaken by the company.

Later, the person-in-charge found that someone had used a false document to pretend to be the company and worked on the worksite.

The case was reported to the Police for investigation. Ultimately, a man was arrested, charged with using a false instrument and sentenced to 80 hours’ community service order.

**Enforcement Case 2**

An employee sustained an injury as a result of an accident at work.

After investigation, the Labour Department found that the employer of the injured employee had failed to take out ECI for the employee as required statutorily. Thus, the Labour Department took out prosecution against the employer.

The employer was finally sentenced to six months’ immediate imprisonment for contravening ECO by failing to take out ECI for the employee.

* The above is sourced from real cases and for reference only. The names of the companies in the illustrations are fictitious and any similarity is entirely coincidental.
Distinguish between “employees” and “self-employed persons”
Getting the status wrong can lead to trouble

You must be aware that

ECI only applies to employees

Contractors or self-employed persons have to consider taking out adequate coverage of personal accident insurance policies on their own

An employee who suspects that his/her employer has not taken out ECI or does not possess a valid ECI policy
▶ can ask for details about ECI from the employer
▶ should report to the Labour Department as soon as possible

Complaint hotline: 2815 2200
More to know

In distinguishing between an employee and a contractor or self-employed person, all relevant factors have to be taken into account. The common key factors include:

- control over work procedures, working time and method
- ownership and provision of work equipment, tools and materials
- whether the person is carrying on business on his/her own account with investment and management responsibilities
- whether the person is properly regarded as part of the employer’s organisation
- whether the person is free to hire helpers to assist in the work
- bearing of financial risk over business (e.g. any prospect of profit or risk of loss)
- responsibilities in insurance and tax
- traditional structure and practices of the trade or profession concerned
- other factors that the court considers as relevant

Before an employee considers changing his/her status to a contractor or self-employed person, he/she must cautiously assess the pros and cons involved, including the employment rights and benefits that he/she may lose in such a change.

If in essence there exists an employer-employee relationship, even though the worker is called a contractor or self-employed person, or has been labelled as a self-employed person in the contract, the employer is still required to fulfil his/her responsibilities under the relevant legislation by paying back statutory benefits retroactively to the worker who is falsely labelled as a self-employed person. Moreover, the employer may be criminally liable under the relevant legislation.

Since the actual circumstances in each case are different, the final interpretation shall rest with the court in case of a dispute.
Take out adequate coverage of ECI to bear the risk

ECI Policy
is a written contract made between an employer and an insurance company

Purpose of ECI
is to bear employers’ risk of paying employees’ compensation for work-related injuries and fatalities
More to know

ECI cover taken out by an employer

<table>
<thead>
<tr>
<th>No. of employees in relation to whom the policy is in force</th>
<th>Amount of insurance cover per event</th>
</tr>
</thead>
<tbody>
<tr>
<td>Not exceeding 200</td>
<td>Not less than $100 million</td>
</tr>
<tr>
<td>Exceeding 200</td>
<td>Not less than $200 million</td>
</tr>
</tbody>
</table>

ECI cover taken out by a principal contractor

- Where a principal contractor has undertaken to perform any construction works, he/she may take out an insurance policy for an amount not less than $200 million per event to cover his/her liability and that of his/her sub-contractor(s) under the laws (including common law).

- The principal contractor of the works and his/her sub-contractor(s) should clearly define their liabilities in this respect in writing.
Providing inaccurate ECI information causes heavy compensation burden in return

Notes for employers

- Take out ECI for employees before the commencement of work
- Process ECI through an authorised insurance company or a licensed insurance intermediary

Remember to provide accurate information to the insurance company when taking out ECI

Employment conditions during the validity period of the policy
- E.g. total number of employees, actual earnings, occupations and relevant details

Documentary proof
- E.g. employees’ salary records/mandatory provident fund contribution statements/tax returns and accounting records

To make sure that the insurance policy can fully cover the employer’s liability under the laws
When taking out ECI and during the validity period of, or at the time of expiry or termination of the insurance policy, an employer must

- report the required information to the insurance company; and
- pay attention to the expiry date of the insurance policy and take action to renew it in advance to avoid loss of protection and contravention of the law once it lapses.

More to know

- ECI policy is a written contract made between an employer and an insurance company. The main purpose of ECI is to share employers’ risk of paying employees’ compensation for work-related injuries and fatalities.

- The registers of the authorised insurance companies and licensed insurance intermediaries can be accessed on the website of the Insurance Authority.

- When taking out ECI, an employer should:
  ✓ carefully check the details of the insurance policy, and provide true information and the policy holder’s personal signature on the proposal form; and
  ✓ read the contents of the insurance policy carefully to understand its coverage.

- In case of any significant change in the employment conditions (e.g. the number of employees, actual earnings, place of work, occupations or details of posts), the employer should inform the insurance company as soon as possible.

- The employer can ask the insurance company (or insurance intermediary) direct if he/she is unsure whether to disclose a particular piece of information, or has any questions about taking out ECI or the policy terms, such as the information/documents that should be submitted to the insurance company (or insurance intermediary) for taking out/renewing an ECI policy.

- If the employer fails to report the material facts with accurate particulars at the time of taking out/renewing the ECI policy, this may leave the employer open to legal action by the insurer for recovery of monies previously paid by the insurer to indemnify any claim under the policy.
Implement occupational safety and health (OSH) measures to enjoy premium discounts on ECI

Employers can implement OSH improvement measures

- Provide staff with various equipment and facilities and ensure their proper use
- Acquire adequate and suitable equipment and facilities that meet safety standards
- Ensure proper maintenance
- Establish a safety management system to prevent recurrence, such as devising improvement measures to address the causes of accidents with injuries and deaths at work
- Provide work safety training to staff

Insurance companies may consider providing special offers on premium!

More to know

OSH Star Enterprise - Repair, Maintenance, Alteration and Addition (RMAA) Safety Accreditation Scheme

The Occupational Safety and Health Council, in collaboration with the Labour Department, has launched the “OSH Star Enterprise - RMAA Safety Accreditation Scheme” to help the insurance sector identify safety-conscious RMAA proprietors/contractors so as to consider providing the eligible enterprises with a favourable premium rate when obtaining ECI under the Employees’ Compensation Insurance Residual Scheme. The premium discounts can be as high as 50%.
What to do if there are difficulties in taking out ECI?

The insurance industry in Hong Kong has put in place the Employees’ Compensation Insurance Residual Scheme as a market of last resort to assist employers who have difficulties in taking out ECI.

To ensure that employers are able to acquire ECI

More to know

Employers having difficulties in taking out ECI may contact the Employees’ Compensation Insurance Residual Scheme Bureau (Tel: 2591 9316).
Learn how to check an insurance policy
Be smart about ECI

When checking an ECI policy, make sure that all employees are covered by the policy and pay attention to the following details:

- The type of policy should be stated as ECI.
- Whether the name of the company insured is the same as that undertaking the works (if not, what the relationship between the two companies is and whether the employees of the company undertaking the works are covered).
- Validity period of the insurance policy.
- The working period should fall within the validity period of the insurance policy.
- Work nature.
- Work areas/locations covered (if applicable).
- Actual earnings of employees.
- Number of employees insured.
- Occupations covered.
- Exclusions.

If engaging in the scaffolding trade, the work nature on the insurance policy will usually be filled in as **Scaffolding Work** (搭棚).
ABC Insurance Company Limited
CONFIRMATION OF INSURANCE

This is to certify that the following insurance has been effected with ABC Insurance Company Limited

Ref : CBDDAS/17/1
Date : 28 Nov 2019
Insurance Type : Employees' Compensation Insurance
Insured Name : Safety Scaffolding Company Limited
Period of Insurance : 29 Nov 2019 to 28 Nov 2020
Business : Scaffolding Work
Place of Employment : 1) 20/F, ECI Building, Hong Kong
                       2) Anywhere within Hong Kong
Limit of Liability : HK$100 million in respect of any one claim or series of claims resulting from or arising out of one event

Insured Employees

<table>
<thead>
<tr>
<th>Description of Employees</th>
<th>No. of Employees</th>
<th>Wage roll</th>
</tr>
</thead>
<tbody>
<tr>
<td>Scaffolding Worker/Driver</td>
<td>2</td>
<td>HK$967,200.00</td>
</tr>
<tr>
<td>Sundry Worker</td>
<td>2</td>
<td>HK$561,600.00</td>
</tr>
<tr>
<td>Driver</td>
<td>1</td>
<td>HK$249,600.00</td>
</tr>
<tr>
<td>Business Partner (Non-manual)</td>
<td>1</td>
<td>HK$400,000.00</td>
</tr>
</tbody>
</table>

Condition & Warranty
1) Safety Belt Warranty (Over 30 feet) - Applicable to Scaffolding Worker
2) Construction Site Exclusion
3) Sanction Exclusion
4) Insured Principal

Remarks : Terms and conditions as per ABC Insurance Company Limited standard policy

For and on behalf of
ABC Insurance Company Limited

*ECI policy sample for reference only
More to know

- Employers must pay attention to the scope of coverage and protection afforded by the respective insurance policies, as well as the terms that may possibly be attached thereto by the insurance companies;

- Owners/property management companies should use the services of contractors/scaffolding companies with valid ECI policies. Before the commencement of works, the owners/property management companies can request the contractors/scaffolding companies to produce valid ECI and third party insurance policies so as to minimise the amount of compensation to be borne in case of an accident; and

- Please consult your insurance companies (or insurance intermediaries) direct for any enquiries about taking out ECI policies or the policy terms.
Enquiries/Reports

Please consult your insurance companies (or insurance intermediaries) direct for any enquiries about taking out ECI policies or the policy terms. For enquires about the contents of this pamphlet, please contact the relevant department/organisation(s) listed below for more information.

Labour Department
Website: www.labour.gov.hk
Enquiry hotline: 2717 1771 (handled by “1823”)

Complaint hotline to report employers’ non-compliance with the statutory ECI requirements: 2815 2200
OSH complaint hotline to report unsafe practices*: 2542 2172

Insurance Authority
Website: www.ia.org.hk
Tel: 3899 9983

The Hong Kong Federation of Insurers
Website: www.hkfi.org.hk
Tel: 2520 1868

The Employees’ Compensation Insurance Residual Scheme Bureau
Website: www.ecirsb.com.hk
Tel: 2591 9316

Occupational Safety and Health Council
Website: www.oshc.org.hk
Tel: 2739 9377

For further information on taking out ECI, please refer to the “Know More about Taking out Employees’ Compensation Insurance” leaflet co-produced by the Insurance Authority and the Labour Department.

* The public can also report unsafe OSH practices by filling in the OSH complaint form available on the Labour Department’s website or GovHK (https://eform.one.gov.hk/form/Id0001/en/).