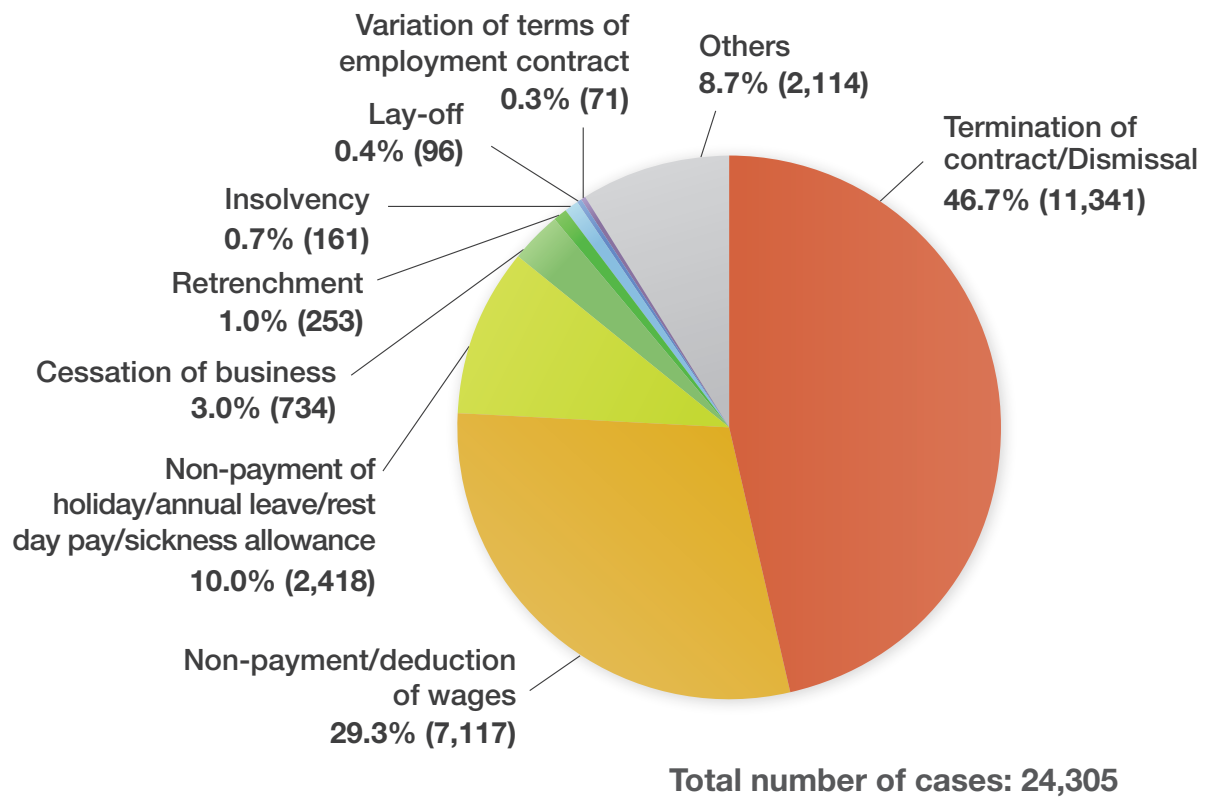


**Figure 3.5**

**Number of Claims Handled by the Labour Relations Division  
in 2009 by Cause\***



\* Figures in bracket indicate the number of related cases