

### 圖三·一 二零零七年勞資關係綱領的主要工作表現指標

Figure 3.1 Key Indicators of Work of the Labour Relations Programme Area in 2007

| 主要的工作表現指標<br>Key Indicators of Work   | 數目<br>Number |
|---|--------------|
| I. 調解及諮詢服務<br>Conciliation and Consultation Services  |              |
| 處理勞資糾紛及申索聲請數目<br>Labour disputes and claims handled   | 21,822       |
| 處理親身諮詢次數<br>In-person consultations handled   | 85,168       |
| 經調解而獲解決的勞資糾紛及申索聲請佔所調解個案的百分率<br>Percentage of labour disputes and claims resolved through conciliation | 71.7%        |
| II. 小額薪酬索償的仲裁<br>Adjudication of Minor Employment Claims  |              |
| 小額薪酬索償仲裁處仲裁的申索聲請數目<br>Claims adjudicated by Minor Employment Claims Adjudication Board                | 2,276        |
| III. 規管職工會<br>Regulation of Trade Unions  |              |
| 登記新職工會及職工會更改名稱/規則<br>Registration of new trade unions and changes of union names/rules                | 154          |
| 巡查職工會次數<br>Inspection visits to trade unions  | 370          |
| 審查職工會帳目報表數目<br>Account statements of trade unions examined  | 676          |
| 為職工會舉辦訓練課程及研討會的數目<br>Training courses and seminars organised for trade unions                         | 3            |