

圖三·一 二零零六年勞資關係綱領的主要工作表現指標
Figure 3.1 Key Indicators of Work of the Labour Relations Programme Area in 2006

主要的工作表現指標 Key Indicators of Work	數目 Number
I. 調解及諮詢服務 Conciliation and Consultation Services	
處理勞資糾紛及申索聲請數目 Labour disputes and claims handled	25,157
處理親身諮詢次數 In-person consultations handled	101,516
經調解而獲解決的勞資糾紛及申索聲請佔所調解個案的百分率 Percentage of labour disputes and claims resolved through conciliation	70.70%
II. 小額薪酬索償的仲裁 Adjudication of Minor Employment Claim	
小額薪酬索償仲裁處仲裁的申索聲請數目 Claims adjudicated by the Minor Employment Claims Adjudication Board	2,483
III. 規管職工會 Regulation of Trade Unions	
登記新職工會及職工會更改名稱/規則 Registration of new trade unions and changes of union names/rules	142
巡查職工會次數 Inspection visits to trade unions	366
審查職工會帳目報表數目 Account statements of trade unions examined	626
為職工會舉辦訓練課程及研討會的數目 Training courses and seminars organised for trade unions	3